

# Your travel trade and groups guide 2011/12

**This document is a simple self-explanatory guide on how you can book tours at the Royal Pavilion & Museums attractions.**

The file is a pdf which you can print out or view on screen. This document is built to allow the reader to move from page to page and section to section dynamically using the navigation buttons at the top of each page, as you would on a website. This will take you direct to the page you require without having to scroll through several pages.

You can also use the forward and back buttons to navigate. Keep a copy on your desktop for easy reference and if you think of something that should be in here that you can't find, let us know so we can add it.

## **Further information**

tel **03000 290901** fax **03000 290908**

email **[visitor.services@brighton-hove.gov.uk](mailto:visitor.services@brighton-hove.gov.uk)**

**[www.brighton-hove-museums.org.uk](http://www.brighton-hove-museums.org.uk)**

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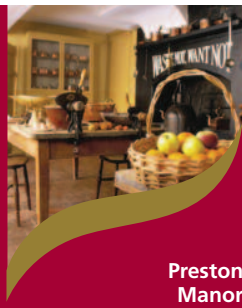




Royal Pavilion & Regency Gardens



Brighton Museum & Art Gallery



Preston Manor



# Welcome

**The Royal Pavilion, Brighton Museum & Art Gallery and Preston Manor offer a great day out in Brighton for groups.**

We offer group tours, group cream teas and group discounts on guide books for groups of 15 or more people, as well as free group leader tickets. We also team up with other venues in the area to give your group more value for money.

Here you can find all the information you need to give your group an unforgettable day out in Brighton.

## Further information

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email **visitor.services@brighton-hove.gov.uk**

**www.brighton-hove-museums.org.uk**



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# Royal Pavilion and Regency Gardens

**No visit to the South Coast is complete without a visit to the former Royal residence, the Royal Pavilion. Your group will be delighted by the extraordinary, decadent Indian-style palace with its opulent interiors and will gain a fascinating insight into Royal history and the Regency era.**

Built in the early 19th century by the famous Royal architect John Nash who also designed Buckingham Palace and St James's Park, the Royal Pavilion was King George IV's seaside pleasure house where he enjoyed discreet romantic liaisons and decadent parties away from his London court. The palace and gardens have all now been beautifully restored to their former glory.

The Royal Pavilion can accommodate groups of up to 53 at any one time. Guided Tours of the palace and/or Regency gardens are available for groups of up to 30 people (larger groups will be split into two or more tour groups).

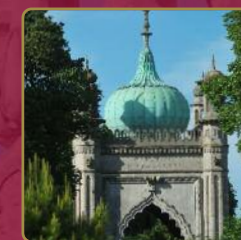
Free audio guides are provided for groups, or you can book one of our group tours with a specialist guide. Refreshment packages are available for groups in the excellent Royal Pavilion tearoom. Tours for blind and partially sighted people are available.

## Further information

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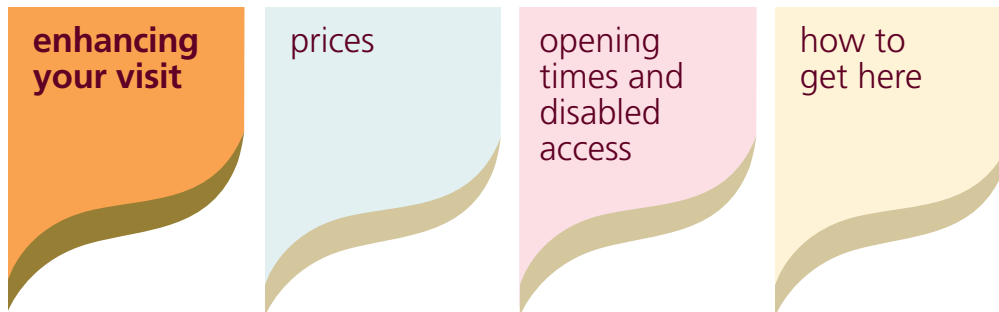


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Take advantage of our group rates for guided tours, guide books, cream teas and more.

## AUDIO TOURS

*(MAX 53 PER GROUP, AVAILABLE ALL YEAR)*

### Audio tour group visit

*35 minutes - One hour*

Pre-booked groups can benefit from a free audio guide. The tour takes up to one hour or, if your group is short of time, we recommend you book a Quick tour, which lasts 35 minutes. For language school student groups, we offer an Easy English tour. The audio tour must be booked in advance and you must specify which audio tour you require. Audio tours are available in the following languages: English, French, German, Spanish, Italian, Mandarin, Cantonese

**Price:** *Included with admission*

### We are able to offer the following tours

- Quick tour (*English only*)
- Descriptive tour (*for the blind and partially sighted*)
- Easy English tour (*ideal for language school students*)
- Children's tour

### Temporary Exhibitions

New temporary exhibitions at the Royal Pavilion included in admission price.

- *Dress for Excess* 5 February 2011 – 5 February 2012
- *Daughter of England: Princess Charlotte Augusta of Wales 1796-1817* March 2012 – February 2013

**more >**



*On arrival if your group is more than 30 people, we will ask you to enter as two smaller groups to reduce waiting times around the building*

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## GUIDED TOURS

*(MAX 30 PER GROUP, AVAILABLE ALL YEAR)*

### **An introduction to the Royal Pavilion**

*One hour*

Built for the eccentric King George IV, the Royal Pavilion is a unique building with a very rich history. Our experts will transport you to the time when the king was holding his impressive banquets. This tour is ideal for those who would like to have a glimpse of the social history, the architecture and the decorative art of the Royal Pavilion.

**Price: £3.50 per person (minimum charge £52.50)**

### **A closer look at the Royal Pavilion**

*90 minutes*

Does your group have a specific interest or simply want more time to ask our specialist questions? This extended tour will allow them a relaxed and detailed tour.

**Price: £5.50 per person (minimum charge £82.50)**

### **A Regency garden restored**

*One hour*

The perfect setting for the Prince Regent's bold Royal Pavilion, after 200 years of fluctuating fortunes and fashions the gardens, originally designed by John Nash, have been restored to their Regency splendour.

**Price: £3.50 per person (minimum charge £52.50)**

### **George IV Estate Tour - Royal Pavilion, Brighton Museum, Brighton Dome & Corn Exchange**

*Two hours*

Learn about George IV's Indian pleasure palace, Regency garden, stable block and riding school and how these buildings have evolved into the vibrant cultural venues they are today. This tour is limited to a maximum capacity of 20 people.

**Price: £19.50 per person (minimum charge £292.50)**

***Includes admission to all venues***

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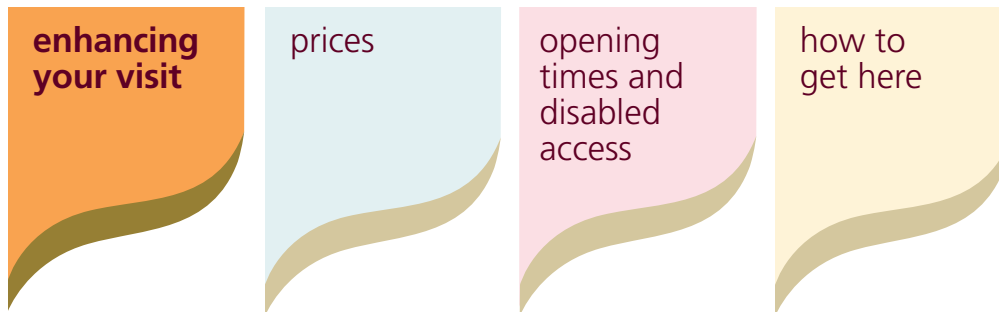
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### Afternoon tea (max 40 per group)

#### All year

Your group can relax and take in the atmosphere with a visit to the licensed Royal Pavilion tearoom either before or after their tour. The small function room located adjacent to the tearoom with direct views over the gardens provides a private area for your group with seating for up to 40 people.

#### Cream tea

This package includes a choice of tea or coffee and a scone with Sussex clotted cream and jam.

**Price: £4.60 per person**

#### Tea or coffee and biscuits

This budget-conscious package includes a choice of tea or coffee and biscuits.

**Price: £3.25 per person**

### Lunch

Choose from a selection of lunches.

**Price: From £9.50 per person**

### Guide books

Available in English, French and German, this full colour souvenir guide book gives a fascinating insight into the Royal Pavilion and its Regency gardens and is the ideal souvenir of your group visit. Special discounts are available for groups on guide books if booked in advance.

**Price: £5.95 each, or just £3 if you buy 15 or more**

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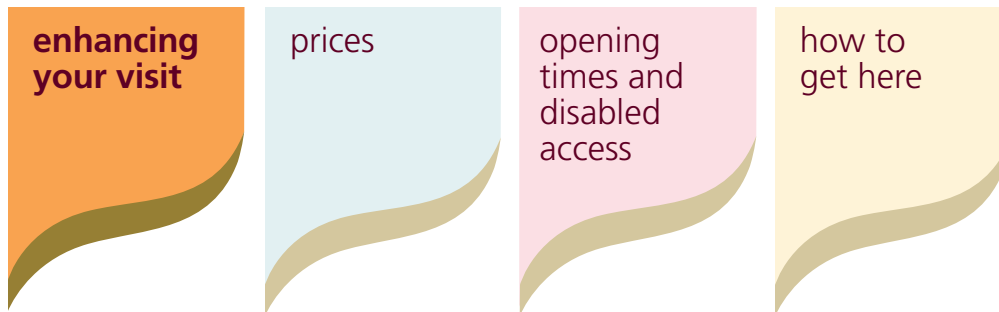
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### Prince Regent Gallery

New for 2011, the Prince Regent Gallery will host temporary exhibitions. Currently showing Dress for Excess until February 5 2012. Daughter of England: Princess Charlotte Augusta of Wales will run from March 2012 until February 2013.

### The Music Room

This extraordinary room is a highlight of any visit. The lavish interior, now beautifully restored, is decorated with paintings of Chinese scenes and lit by nine lotus-shaped chandeliers. This is where the King's musicians entertained guests with selections from Handel or Italian opera.

### The Banqueting Room

One of the most magnificent interiors in the Royal Pavilion laid out for a Regency-style banquet.

### The King's Apartments

The king's private bedroom, bathroom, library and antechamber.

### The Long Gallery

The Long Gallery was used as an area for playing cards, conversation and music. The walls have been restored to their original painted design of trees, rocks, shrubs and birds against a pink background.

### The Great Kitchen

State-of-the-art kitchen used for the sumptuous banquets. Guests of King George IV were often escorted around the kitchen as part of the tour of the state apartments.

### Gift shop

There is a gift shop at the exit of the Royal Pavilion (also accessible from outside), offering a superb range of interesting and quality gifts and souvenirs.



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# Prices

(1 April 2011 to 31 March 2012)

Pre-booked groups of 15 or more people benefit from a discount on entry and on guide books (*minimum order 15 guide books*). Pre-booked groups also benefit from one free ticket for every 15 paying guests for admission and group tours and free entry for the coach driver. The coach driver will also benefit from a voucher for a free lunch in the Royal Pavilion tearoom.



*On arrival if your group is more than 30 people, we will ask you to enter as two smaller groups to reduce waiting times around the building*

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Tickets	Full price	Group price
<b>Adult</b>	<b>£9.80</b>	<b>£8.80</b>
<b>Child</b> (under 16)	<b>£5.60</b>	<b>£5.00</b>
<b>Concession</b>	<b>£7.80</b>	<b>£7.00</b>
Group tours	Full price	Group price
<b>Audio tour</b>	<b>Free with admission</b>	<b>Free with admission</b>
<b>Introduction to the Royal Pavilion</b>	<b>n/a</b>	<b>£3.50 per person/minimum charge £52.50</b>
<b>A closer look at the Royal Pavilion</b>	<b>n/a</b>	<b>£5.50 per person/minimum charge £82.50</b>
<b>A Regency garden restored</b>	<b>n/a</b>	<b>£3.50 per person/minimum charge £52.50</b>
<b>George IV Estate tour</b>	<b>n/a</b>	<b>£19.50 per person/minimum charge £292.50</b>
Guide books	Full price	Group price
<b>Royal Pavilion guide book</b>	<b>£5.95</b>	<b>£3.00</b>
Royal Pavilion tearoom	Full price	Group price
<b>Cream tea</b>	<b>£4.95</b>	<b>£4.60</b>
<b>Tea or coffee and biscuits</b>	<b>n/a</b>	<b>£3.25</b>
<b>Sandwich lunch</b>	<b>n/a</b>	<b>£9.50</b>
<b>Cold lunch</b>	<b>n/a</b>	<b>£10.95</b>
<b>Hot lunch</b>	<b>n/a</b>	<b>£14.95</b>
Joint tickets	Full price	Group price
<b>Royal Pavilion and SEA LIFE centre</b> (adult)	<b>£17.50</b>	<b>£16.50</b>
<b>Royal Pavilion and SEA LIFE centre</b> (child)	<b>£10.00</b>	<b>£9.50</b>
<b>Royal Pavilion and SEA LIFE centre</b> (concession)	<b>£14.00</b>	<b>£13.50</b>
<b>Royal Pavilion and Theatre Royal Thursday Matinee</b> (all ticket types)	<b>£31.30</b> (based on adult ticket)	<b>£23.00</b>



# Opening times



The Royal Pavilion is open daily except it is closed on Christmas Day, Boxing Day and closes early on Christmas Eve at 2.30pm.

Service	April to September	October to March
<b>Admissions</b>	<b>9.30am - 5.45pm</b> <i>(last entrance 5pm, last group tour 4.30pm)</i>	<b>10am - 5.15pm</b> <i>(last entrance 4.30pm, last group tour 4pm)</i>
<b>Royal Pavilion tearoom</b>	<b>9.30am - 5pm</b>	<b>10am - 4.30pm</b>
<b>Royal Pavilion shop</b>	<b>9.30am - 5.30pm</b>	<b>10am - 5pm</b>

## DISABLED ACCESS

Free courtesy wheelchairs are available on request (provided on a first come first served basis). Due to the nature of the historic palace, there are access limitations for wheelchair users. The ground floor of the Royal Pavilion is easily accessible with wide doorways and no steps to negotiate. Situated on the ground floor are the sumptuous State Rooms, Drawing Rooms, the Great Kitchen, the King's Apartments and the gift shop.

Also on the ground floor is a specially adapted toilet for wheelchair users. Access to the first floor including the tearooms is via the staircase only.

A descriptive audio guide tour for blind and partially sighted visitors is available, or a guided tour can be booked. All guided tours must be booked in advance. Please contact us for more information on these tours. Carers admitted free of charge.

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# How to get here

**The Royal Pavilion is situated in Brighton city centre, a 15 minute walk from Brighton station. Train journey time is approximately 50 minutes from London Victoria and 35 minutes from Gatwick airport. Buses stop either outside the Royal Pavilion on Old Steine, or on nearby North Street.**

## Drop-off

If your group is arriving by coach they can be dropped off on Church Street before taking the coach to Madeira Drive.

## Parking

### *Coach parking on Madeira Drive.*

Coaches can set down and pick up passengers on Madeira Drive open all year, 24 hours. Rates £15 per day. There are three pay and display machines which accept cash only. When Madeira Drive is closed for special events, set-down and pick-up points are transferred to Marine Parade between the SEA LIFE centre and Lower Rock Gardens. Set-down is on the north side of Marine Parade and pick-up points along the south side. Telephone **01273 292711** for further information on closures. For more information on parking, please call the Visitor Information Centre on **01273 292590** or email [brighton-tourism@brighton-hove.gov.uk](mailto:brighton-tourism@brighton-hove.gov.uk).

## Public transport

The Royal Pavilion is 15 minutes walk from Brighton station, which has fast train connections to London Victoria taking under an hour, as well as connections to Gatwick airport, London Bridge and the City, Luton and Ashford International. Local buses stop either outside the Royal Pavilion on Old Steine, or on North Street which is within 5 minutes walk.

## On arrival

Groups should make their way to the main entrance on arrival. Please ask your group to wait outside while the group leader confirms numbers. You will need your booking reference, group name and payment if applicable. Royal Pavilion audio guides can be collected from the front desk within the building or, if you have booked a guided tour, your guide will meet you outside the main entrance.

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 Royal Pavilion Gardens,  
 Brighton BN1 1EE  
 tel: 03000 290901  
 fax: 03000 290908  
 email: visitor.services@  
 brighton-hove.gov.uk

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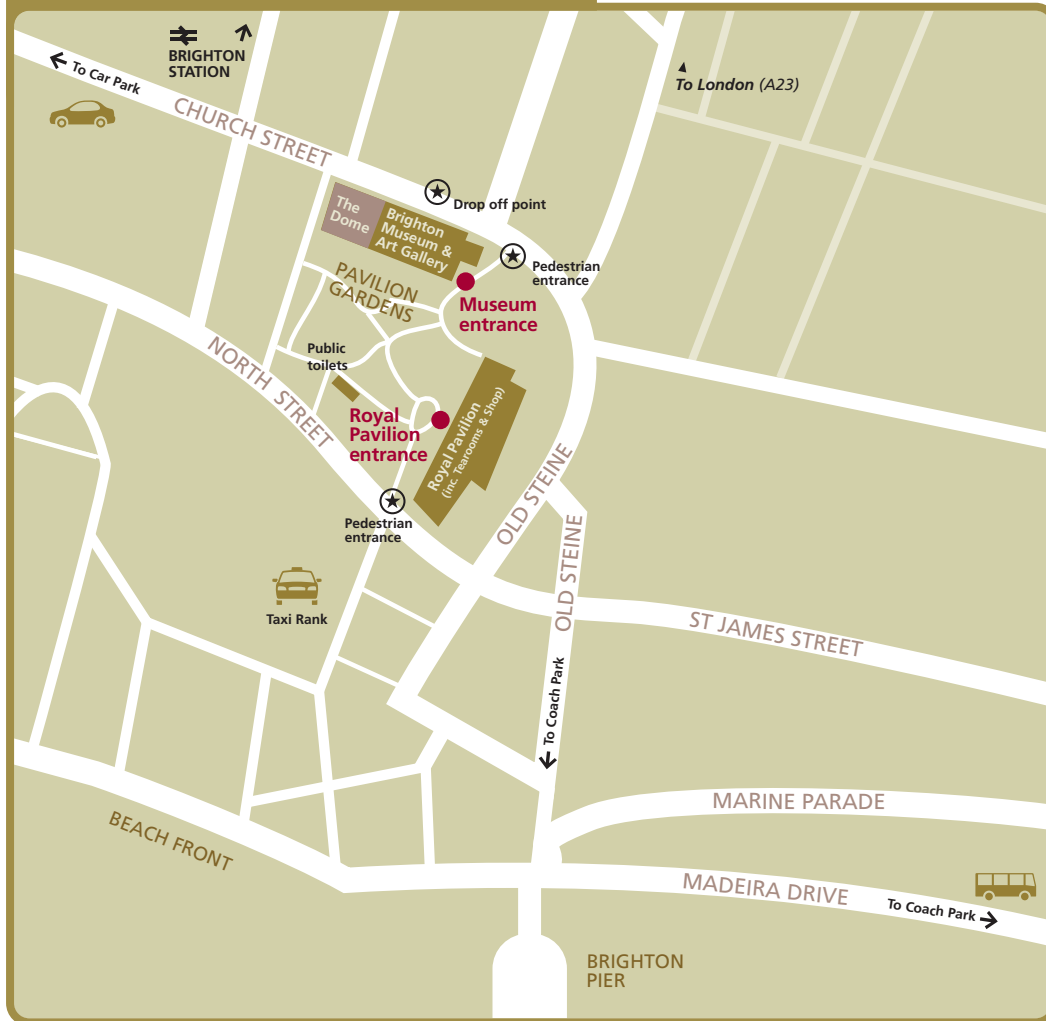
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### Access & parking map (2 of 2)



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# Brighton Museum & Art Gallery



**Situated adjacent to the Royal Pavilion, Brighton Museum & Art Gallery has been transformed by a £10 million redevelopment.**

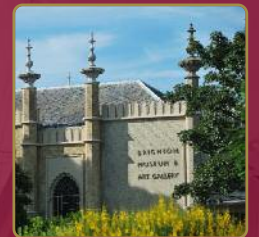
Its dynamic and innovative galleries house nationally and locally important collections of fine art, 20th century art and design, world art from Egypt, Africa, Asia, the Pacific and the Americas, a fascinating exhibition about Brighton's history, fashion and style gallery and body gallery. Regular, temporary exhibitions may be of interest to your group. Check our website to see what's on.

## **Further information**

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email **visitor.services@brighton-hove.gov.uk**

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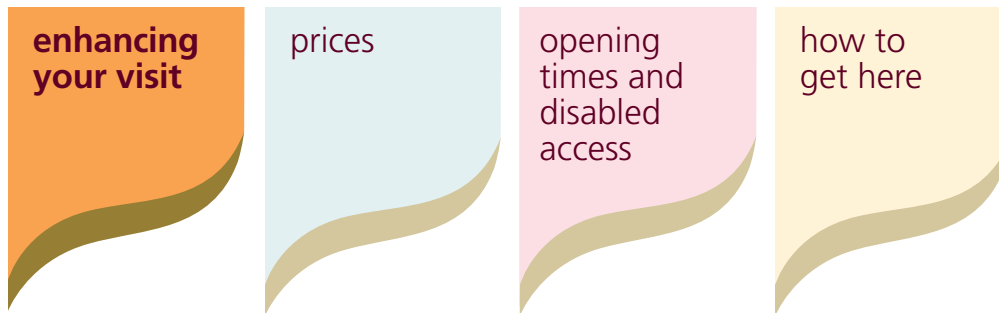


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**Two guided tours of Brighton Museum & Art Gallery are available for groups (maximum group size 30).**



### Introduction to the museum

*All year*

*One hour*

Transformed by a £10million redevelopment, this dynamic and innovative museum and art gallery contains nationally and locally important collections. Our whistle stop tour looks at the best the museum has to offer and how to make the most of it during your visit.

**Price: £3.50 per person, minimum charge £52.50.**

### Tailor-made tour

*All year*

*One hour*

Choose three of our galleries that you would like to explore in more detail.

### Gift shop

There is an excellent gift shop at the museum offering a superb range of interesting, quality gifts, crafts and souvenirs.

***more >***

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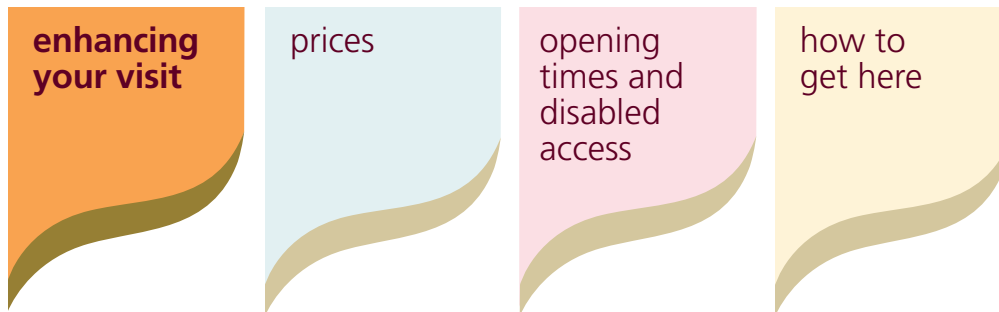
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## Brighton Museum & Art Gallery has the following collections

### 20th Century Art & Design

One of the finest collections of its kind in Britain, it is designated as being of pre-eminent international importance.

### Mr Willett's Popular Pottery

Presented as a gift in 1903 by Henry Willett, a founding father of Brighton Museum, this collection of pottery and porcelain illustrates British popular history.

### World Art

Including objects from Africa, Asia, the Pacific and Americas, including an especially important collection of textiles from Burma.

### Images of Brighton and Exploring Brighton (can be done as same option in Tailor-made tour)

Trace Brighton's development from fishing village to cosmopolitan city. Featuring 'snapshots' of the beach, the resort, its architecture and varied communities. Reveal the realities of life in Brighton looking at health, housing, religious and civic life, sports and social life.

### Fine Art

Works on paper are regularly rotated in the Prints & Drawings gallery, important 20th century American pictures are displayed in the Heyer Gallery and highlights from the collection are displayed in a third gallery.

### Body

Exploring the ways we interpret our own bodies and those of other people. Exhibits range from an ancient Egyptian make-up jar to a Spitting Image puppet.

### Fashion & Style

Focused on key themes of special significance for Brighton, exhibits range from costumes worn at George IV's coronation to examples of contemporary street style.

### Performance

Puppets, masks, costume and musical instruments celebrate the human capacity for performance throughout the world.

### Ancient Egypt

Displays about burial practices, beliefs, and daily life, including personal adornment and technologies, and information on the archaeological excavations in the late 19th and early 20th centuries. Also features a special collection of Nubian material (from Sudan), from the period of Ancient Egypt.

### Fee-paying Exhibitions

*Radical Bloomsbury* 16 April 2011 – 9 October 2011  
*Biba and Beyond* 21 September 2012 – 14 April 2013



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# Prices

(1 April 2011 to 31 March 2012)



Tickets	Full price	Group price
<b>General admission</b>	<b>Free</b>	<b>Free</b>
Group tours	Full price	Group price
Introduction to Brighton Museum & Art Gallery	n/a	<b>£3.50 per person/minimum charge £52.50</b>
Tailor-made tour	n/a	<b>£3.50 per person/minimum charge £52.50</b>
Fee paying exhibition tour (in addition to admission)	n/a	<b>£3.50 per person/minimum charge £52.50</b>
Fee-paying exhibitions	Full price	Group price
Adult	<b>£6</b>	<b>£5.40</b>
Child	<b>Free</b>	<b>Free</b>
Concession	<b>£4</b>	<b>£3.60</b>
Joint ticket	Full price	Group price
Radical Bloomsbury and Charleston	n/a	<b>£12</b>
Radical Bloomsbury, Charleston and lunch in Brighton	n/a	<b>£18</b>

*A £1.50 booking  
fee will be applied  
to each booking*

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# Opening times



Brighton Museum & Art Gallery is open all year except it is closed on Christmas Day, Boxing Day and closes at 2.30pm on Christmas Eve.

Service	Day	Time
<b>Admissions</b>	<b>Monday</b>	<b>Closed</b> (except public holidays 10am-5pm)
	<b>Tuesday-Sunday</b>	<b>10am-5pm</b> (last entrance 4pm, last group tour 3.30pm)

## DISABLED ACCESS

All areas of the museum are accessible for wheelchair users and people with limited mobility. There is also a fully accessible toilet.

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# How to get here

**Brighton Museum & Art Gallery is within the Royal Pavilion Gardens situated in Brighton city centre, a 15 minute walk from Brighton station. Train journey time is approximately 50 minutes from London Victoria and 35 minutes from Gatwick airport. Buses stop either outside the Royal Pavilion in Old Steine or on nearby North Street.**

## Drop-off

If your group is arriving by coach they can be dropped off on Church Street before taking the coach to Madeira Drive.

## Parking

***Coach parking on Madeira Drive.***

Coaches can set down and pick up passengers on Madeira Drive open all year, 24 hours. Rates £15 per day. There are three pay and display machines which accept cash only. When Madeira Drive is closed for special events, set-down and pick-up points are transferred to Marine Parade between the SEA LIFE centre and Lower Rock Gardens. Set-down is on the north side of Marine Parade and pick-up points along the south side.

Telephone 01273 292711 for further information on closures. For more information on parking, please call the Visitor Information Centre on 01273 292590 or email [brighton-tourism@brighton-hove.gov.uk](mailto:brighton-tourism@brighton-hove.gov.uk).

## Public transport

Brighton Museum & Art Gallery is 15 minutes walk from Brighton station, which has fast train connections to London Victoria taking under an hour, as well as connections to Gatwick airport, London Bridge and the City, Luton and Ashford International. Local buses stop either outside the Royal Pavilion in Old Steine, or on North Street which is within 5 minutes walk.

## On arrival

Groups should make their way to the Information desk on arrival to check their group in. You will need your booking reference, group name and payment if applicable.

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Brighton Museum & Art Gallery

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# Preston Manor

**Visit Preston Manor and step back in time in this perfectly preserved Edwardian gentry home. During your visit, your group will discover how the upper classes and their servants lived 'upstairs downstairs' in the early 19th century. Preston Manor is considered Brighton's most haunted house and was featured in Living TV's 'Most Haunted!'.**

This lovely restored Edwardian manor house provides a behind-the-scenes glimpse of life above and below stairs in the early years of the 20th century. It is also a lasting reminder of one of Brighton's pre-eminent landed families.

Your group visit will encompass 20 rooms over four floors, from the owner's beautiful family rooms 'downstairs' to the servants' quarters 'upstairs', kitchens and butler's pantry. You will also have the opportunity to tour the beautiful walled gardens and the fascinating pets' cemetery.

The Manor can accommodate groups of up to 53 at any one time. Guided tours and ghost tours are available for groups of up to 30 people (*larger groups will be split into two or more tour groups*).

## Further information

tel **03000 290901** fax **03000 290908**

email **[visitor.services@brighton-hove.gov.uk](mailto:visitor.services@brighton-hove.gov.uk)**

**[www.brighton-hove-museums.org.uk](http://www.brighton-hove-museums.org.uk)**

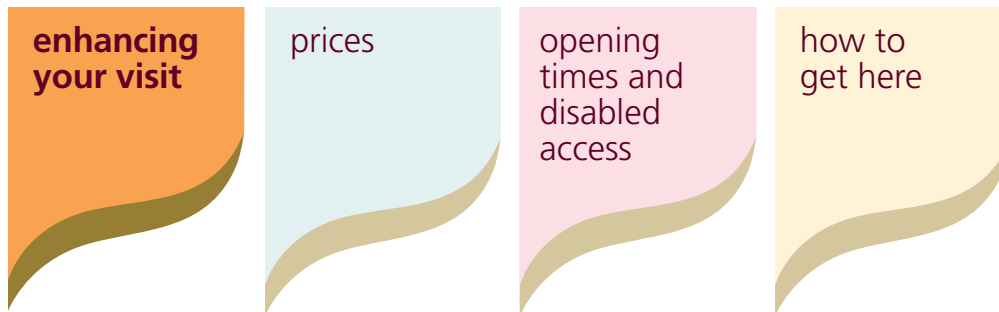


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### There are a number of ways of enhancing a group's visit to Preston Manor.

Please note that only guides employed by Preston Manor are permitted to conduct tours within the building.

#### Behind the Scenes

*90 minutes*

For the first time ever Preston Manor opens hidden parts of the house on these very special new tours.

**Price: £10 per person including admission due to the size of the rooms visited on these tours there is a maximum group size per tour of 15 people**

#### 'Upstairs Downstairs' tour (max 30 per group)

*All year*

*One hour*

During the Indian summer of Britain just before World War I, the Stanford family was living in the Manor with their 15 servants. The house remains as if they were still there. This tour will immerse you into the intimacy of a wealthy Edwardian family.

**Price: £3.50 per person, minimum charge £52.50**

#### Ghost tours (max 30 per group)

*All year*

*One hour*

During your tour, your group will hear spooky tales of the ghosts that have haunted Preston Manor through the ages - including Sister Agnes the medieval nun, the disembodied hand, the White Lady and the elegant Lady in Grey who descends the grand staircase with nowhere to go. You will learn about the creepy doors in the Manor that lock themselves, the lights that turn off for no reason and the ghostly hand seen holding onto a doorknob!

**Price: £20 per person including admission**

#### Gift shop

There is a gift shop at the Manor offering a range of interesting, quality gifts and souvenirs.

#### Refreshments

We do not have a café on site but here are some close-by venues you can contact if your group require refreshments.

*Crown & Anchor 01273 559494*

*Chalet Café 01273 503477 (located in Preston Park)*

*Park Café - Rotunda 01273 730530*

*Preston Park (Jarvis) Hotel 01273 507853*



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# Prices

(1 April 2011 to 31 March 2012)

Pre-booked groups of 15 or more people benefit from a discount. Pre-booked groups also benefit from one free ticket for every 15 paying guests and free entry for the coach driver.

Tickets	Full price	Group price
<b>Adult</b>	<b>£5.50</b>	<b>£5</b>
<b>Child</b>	<b>£3.10</b>	<b>£2.80</b>
<b>Concession</b>	<b>£4.50</b>	<b>£4</b>
Group tours	Full price	Group price
<b>'Upstairs Downstairs' tour</b>	<b>n/a</b>	<b>£3.50 per person (minimum charge of £52.50)</b>
<b>Behind the scenes</b> (including admission)	<b>n/a</b>	<b>£10 per person</b>
<b>Ghost tour</b> (including admission)	<b>n/a</b>	<b>£20 per person</b>
Guide books	Full price	Group price
<b>Preston Manor guide book</b>	<b>£1.50</b>	<b>£1.20</b>



*A £1.50 booking fee will be applied to each booking*

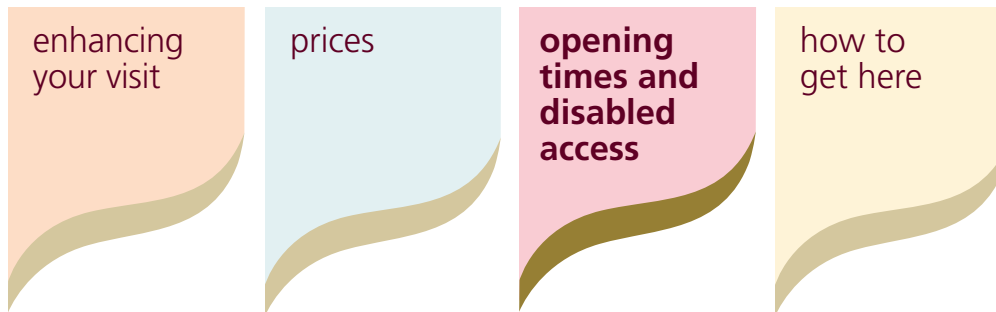
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# Opening times



Preston Manor is open all year to pre-booked groups for guided and un-guided visits.

Service	Day	April-September	*October-March
Group visits	Monday	Closed	10am-5pm
	Tuesday - Friday	10am-5pm	10am-5pm
	Saturday	10am-5pm	Closed
	Sunday	2-5pm	Closed

\*Pre-booked groups ONLY.

No walk up groups will have access to Preston Manor during this period.

## DISABLED ACCESS

The basement and ground floor of Preston Manor are wheelchair accessible but due to the nature of the Manor house the rest of the floors are currently accessed via a staircase only. Please notify us when you are booking if there are any wheelchair users in your group or any people requiring extra assistance.

On arrival, please ring the bell at the bottom of the front entrance steps to alert staff. Access is via a ramped side entrance at basement level and the ground floor is accessed via a lift. The walled garden and pets' graveyard are accessible to wheelchairs from Preston Park.

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# How to get here



**Preston Manor is situated 10 minutes from Brighton city centre, a 10 minute walk from Preston Park station. Train journey time is approximately 45 minutes from London Victoria and 30 minutes from Gatwick airport. Buses stop outside Preston Park.**

## Parking

Free parking available is available on site for visitors to Preston Manor. Enter the drive from Preston Drive.

## Public transport

Preston Park rail station with connections to London, Gatwick airport and Luton is a 5 minute walk away. Preston Manor is on local bus routes 5, 5A, 59.

## On arrival

Groups should make their way to the admissions desk on arrival to check their group in. You will need your booking reference, group name and payment if applicable.

***[click to view maps >](#)***

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Preston Manor

Overview map (1 of 1)



**Preston Manor**

Preston Drive,  
Brighton BN1 6SD

tel: 03000 290901  
fax: 03000 290908  
email: [visitor.services@brighton-hove.gov.uk](mailto:visitor.services@brighton-hove.gov.uk)

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# How to book



**Booking is essential for group visits - group rates only apply to pre-booked groups. Guided tours, guide books, lunches and afternoon teas must be pre-booked. Our dedicated group sales team can help you to plan your ideal day out. Booking is simple call our booking office 03000 290901 or email [visitor.services@brighton-hove.gov.uk](mailto:visitor.services@brighton-hove.gov.uk)**

## Notes

1. We may refuse admission for groups who have not booked or who arrive late.
2. We require at least two working days notice to cancel or amend your booking or the fee may be charged in full. If, due to unforeseen circumstances, we have to cancel a guided tour, the guiding fee will not be charged and the group can enter non-guided.
3. We will allocate your group a timed slot. This helps us avoid overcrowding in the buildings and ensures an enjoyable visit for your guests. We appreciate your help in adhering to these times. In the event that you are delayed please contact the booking office on **03000 290901** and we will do our best to find another slot for your group on the same day.

If your group is arriving more than 15 minutes late we cannot guarantee that we will be able to offer you a tour but will always do our best.

4. Group leaders are responsible for the behaviour of the group and must remain with them at all times. Any groups posing a threat to the health, safety and enjoyment of other visitors will be asked to leave. Children aged under 16 must be accompanied by an adult at all times.

## Methods of payment

For telephone bookings we accept the following forms of payment: • Visa • MasterCard • Maestro • Delta • Company cheque

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# How to set up an account



**If you bring regular groups to the Royal Pavilion, Brighton Museum & Art Gallery and/or Preston Manor (minimum 150 people per year) you may benefit from opening a credit account.**

## **Account customers benefit from**

- Exclusive discounted prices
- Invoiced payments
- Dedicated account management
- Specialist marketing support and promotional materials
- Special events information and regular news updates
- Incentive and added value schemes

To open an account, please complete the **account application form** and return it to the address on the form, or email **[visitor.services@brighton-hove.gov.uk](mailto:visitor.services@brighton-hove.gov.uk)** and we will contact you.

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# Account application form



**Please return by post or by fax to**  
Support Services,  
4/5 Pavilion  
Buildings,  
Brighton, BN1 1EE

fax **03000 290908**  
email  
**anita.jones@brighton-hove.gov.uk**

**contact:**  
**03000**  
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## Your details

Organisation name	Operations contact	Finance contact	
Invoice address	Company registration number		
State your VAT and trading status <i>(standard VAT/VAT exempt/Member of TOMS)</i>			
Nature of business <i>(eg coach operator, inbound tour operator, group travel organiser)</i>			
Telephone	Telephone <i>(out of hours)</i>	Fax	Email

## Bank details

Bank name	Bank address		
Bank telephone	Account number	Sort code	

## Trade references *(please provide the contact details of two companies you currently do business with in the UK)*

First company name			
Address			
Contact name	Telephone	Fax	Email
Second company name			
Address			
Contact name	Telephone	Fax	Email

## Declaration *(organisation)*

Applies for credit facilities with Brighton & Hove City Council. I agree to the references being taken up on our behalf, and accept that a credit check will be undertaken. I understand that the voucher admission contract is based on a minimum level of business and is reviewed periodically. If relevant, I attach a sample copy of our voucher for identification purposes. *(Voucher acceptance cannot commence without samples).*

## Signature

**Name** *(please print in CAPITALS)*

**Please note** Completion of this application form does not infer acceptance of your organisation as an account holder with Brighton & Hove City Council. You will be notified in writing of your acceptance onto the scheme. By signing this form you agree to yourself and your organisation being placed on the Royal Pavilion & Museums mailing database.

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## Royal Pavilion, Brighton Museum & Art Gallery and Preston Manor

*We recommend that you allow 1-2 hours for each of our attractions.*

Book any combination of our venues with one call or email to our booking office.

Preston Manor is a 15 minute drive from the Royal Pavilion estate making a visit to two or more attractions in the same morning or afternoon easily achievable.

Why not break up your day with lunch at the Royal Pavilion tearoom?

*Call 03000 290901 for more details on putting an itinerary together for your group.*

[more >](#)



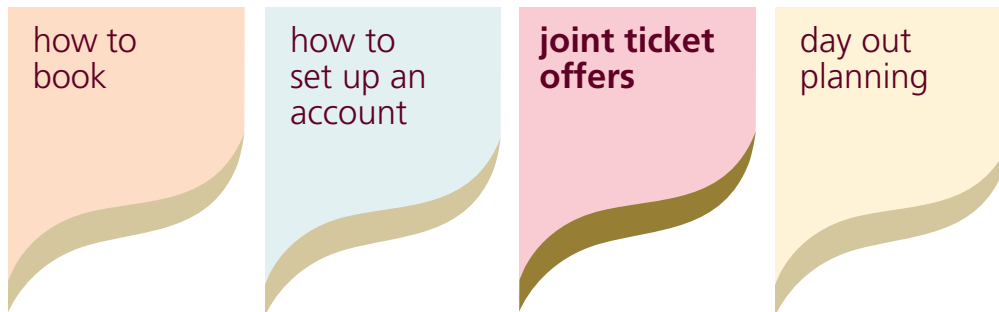
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We have teamed up with some of your favourite attractions in the city to offer you better value for your groups. Groups must be pre-booked and both venues must be visited on the same day.



### Royal Pavilion and Brighton SEA LIFE centre

1 April 2011 to 31 March 2012

Tickets	Full price	Group price
Adult	£17.50	£16.50
Child	£10	£9.50
Concession	£14	£13.50

### Royal Pavilion and Theatre Royal Brighton - 1 April 2011 to 31 March 2012

Enjoy a morning visit to the Royal Pavilion and a Thursday matinée at Theatre Royal Brighton. Check what's on [www.ambassadortickets.com/brighton/what's-on](http://www.ambassadortickets.com/brighton/what's-on) (select performances not available on this ticket).

Tickets	Full price	Group price
All ticket types	£31.30 (based on adult ticket)	£23

### Radical Bloomsbury and Charleston

9 September 2011 – 9 October 2011

Tickets	Full price	Group price
Package A		
Charleston and Radical Bloomsbury exhibition	n/a	£12
Package B		
Charleston, lunch in Brighton and Radical Bloomsbury exhibition	n/a	£18

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## CULTURAL QUARTER

**Where the past meets the present, offering a unique environment to suit all members of your group.**

King George IV links the venues with the Cultural Quarter. He built his spectacular regency pleasure palace the Royal Pavilion, and its magnificent adjoining stable block, which now houses Brighton Museum & Art Gallery and the Brighton Dome Concert Hall. He also gave his Royal Assent for the building of the Theatre Royal Brighton on its current site.

We are currently taking bookings for joint tours across the Cultural Quarter venues. See "George IV Estate tour" on page 5.

For further information on Brighton's other attractions, shopping, restaurants, hotels and more visit [www.visitbrighton.com](http://www.visitbrighton.com)

### Theatre Royal Brighton

[www.ambassadortickets.com/Theatre-Royal-Brighton](http://www.ambassadortickets.com/Theatre-Royal-Brighton)

### Brighton Museum & Art Gallery

[www.brighton-hove-museums.org.uk](http://www.brighton-hove-museums.org.uk)

### Royal Pavilion

[www.brighton-hove-pavilion.org.uk](http://www.brighton-hove-pavilion.org.uk)

### The Dome

[www.brightondome.org](http://www.brightondome.org)



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**Looking for ideas of other things to do in the area?  
Here are some itinerary ideas of great things to  
combine with a visit to the Royal Pavilion & Museums.**

### **GARDEN ENTHUSIASTS**

#### **Wakehurst Place (National Trust)**

[www.nationaltrust.org.uk/main/w-wakehurstplace](http://www.nationaltrust.org.uk/main/w-wakehurstplace)

#### **Royal Pavilion garden tour**

<http://www.brighton-hove-rpml.org.uk/RoyalPavilion/tradeandgroups/Pages/enhancegroupvisit.aspx>

#### **Stroll through Preston Manor gardens, pets' cemetery and Preston Park**

[www.brighton-hove-rpml.org.uk/Museums/prestonmanor/Pages/home.aspx](http://www.brighton-hove-rpml.org.uk/Museums/prestonmanor/Pages/home.aspx)

### **REGENCY DAY OUT**

#### **Royal Pavilion**

[www.brighton-hove-pavilion.org.uk](http://www.brighton-hove-pavilion.org.uk)

#### **Brighton coach/walking tour**

[www.visitbrighton.com/groups/tours](http://www.visitbrighton.com/groups/tours)

#### **Royal Tunbridge Wells**

[www.visittunbridgewells.com](http://www.visittunbridgewells.com)

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## NEAR BRIGHTON

### Devil's Dyke and the South Downs

Just a short drive from Brighton, the South Downs was designated the only National Park in the South East in 2009.

[www.southdowns.gov.uk](http://www.southdowns.gov.uk)

### Lewes

Recent works to improve accessibility and interpretation of both Lewes Castle and museum make it a great place for groups.

[www.lewes.gov.uk](http://www.lewes.gov.uk)

### Arundel Castle

One of England's treasures. The seat of the Duke of Norfolk and set in 40 acres of sweeping grounds and gardens, Arundel Castle has been open to visitors seasonally for nearly 200 years.

[www.arundelcastle.org](http://www.arundelcastle.org)

### Wakehurst Place

Kew's country garden in Sussex with over 200 hectares of landscaped and formal gardens, rare and exotic plants and the Millennium Seed Bank.

[www.nationaltrust.org.uk/main/w-wakehurstplace](http://www.nationaltrust.org.uk/main/w-wakehurstplace)

### Hastings and Battle

Battle of Hastings, abbey and battlefield. Be at the heart of the battle, brought to life by interactive exhibits, computer-generated film and the battlefield itself.

[www.english-heritage.org.uk](http://www.english-heritage.org.uk)

For further information on Sussex please visit

[www.visitsussex.org](http://www.visitsussex.org)

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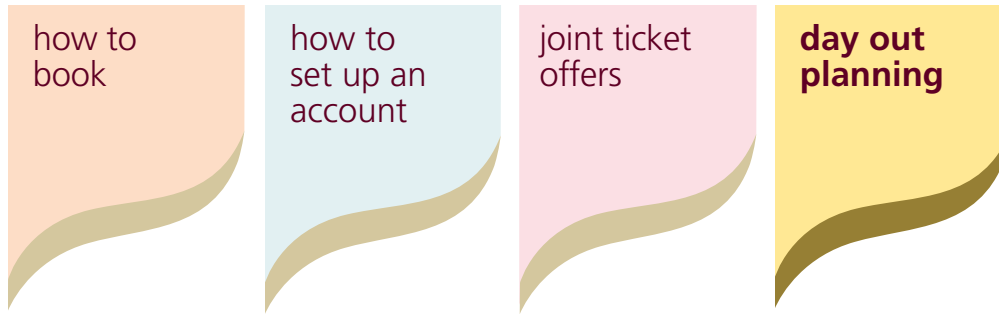
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## USEFUL WEBSITES

### Best of Brighton

#### Preston Manor

[www.brighton-hove-rpml.org.uk/museums/prestonmanor/pages/home.aspx](http://www.brighton-hove-rpml.org.uk/museums/prestonmanor/pages/home.aspx)

#### Royal Pavilion and Regency gardens

[www.brighton-hove-pavilion.org.uk](http://www.brighton-hove-pavilion.org.uk)

#### SEA LIFE centre

[www.visitsealife.com/Brighton](http://www.visitsealife.com/Brighton)

#### Brighton Pier and Seaside

[www.brightonpier.co.uk](http://www.brightonpier.co.uk)

### Sussex History

#### Lewes

[www.lewes.gov.uk/business/index.asp](http://www.lewes.gov.uk/business/index.asp)

#### Hastings

[www.hastings.gov.uk/leisure/default.aspx](http://www.hastings.gov.uk/leisure/default.aspx)

#### Battle

[www.battle-sussex.co.uk](http://www.battle-sussex.co.uk)

#### Royal Pavilion

[www.brighton-hove-pavilion.org.uk](http://www.brighton-hove-pavilion.org.uk)



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